Ut lizing the Ask VA Tool to request your Cert f cate of Eligibility How to Request your COE via the Ask VA Tool:

1. Navigate on your browser to ht ps://ask.va.gov.

2. Click on "Create account/Sign in to start your message" tab to access your AVA Dashboard.

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3. "Create New Inquiry" and fll out the following informat on:

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4. If necessary, update your personal informat on (you will be prompted to do this). When f nished, press "Update my Prof le".

5. Ensure you see this screen, then hit "Go Back".

6. Review your informat on. If correct, hit "Submit" tab.



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7. Once your inquiry has been submit ed, monitor your email address (the one associated with the VA) for a response.

<u>10. Navigate back to ht ps://ask.va.gov, log in, and access your request. Click on the response and, if approved, you will receive this message:</u>

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